IMPORTANT INFORMATION

#PB-00001 JUNE 2, 2017

Product Line(s) Affected

EFFECTIVE JULY 1, 2017

In an effort to better serve our customers and provide quicker delievery of parts, Allmand Bros, Inc. will be instituting the following changes as it pertains to service parts.

- 1. Allmand will be changing from high gloss paint to semi gloss finish on all black painted parts for production beginning on July 1, 2017. This will also affect all black painted service parts as well. Any high gloss black painted parts in service stock will be used up, and we will then move to the semi-gloss black paint. High gloss black painted parts will no longer be available once our stock is gone.
- 2. Due to the extensive process of changing paint colors in our production paint line, covers, doors and other parts that are not typically painted black will only be available in Allmand Gold or White, and with primer paint only. Should you require a color other than Allmand Gold or White, we suggest you purchase a primer painted part and arrange to have it painted locally.
- 3. Doors, covers and other parts will not include decals. A universal decal kit will be made available for purchase so that you can add the decals to the door or cover. Please keep in mind that it is the owners responsibility to insure all safety decals are installed on the machine.
- 4. Allmand Bros, Inc is committed to providing service parts for our machines out to a minimum of seven years after production of a model has ceased. Models that have been out of production for seven or more years can only be supported while parts supplies last. Allmand will do our best to provide guidance to the customer in obtaining parts that are no longer in stock through our Dealer organization or directly from our suppliers.
- 5. In an effort to provide the quickest possible turn-around time for parts delivery, Allmand Bros, will no longer be able to provide completely built assemblies such as towers. All parts for an assembly will be shipped to the customer as quickly as possible, and we stand ready to provide instructions, drawings, and service support through our service technicians to help you through the assembly process.

These changes are being made to provide quicker parts delivery to you, the customer, and will be effective **July 1, 2017**. As always, Allmand Bros appreciates your business and looks forward to serving you in the future.

DO Bulletin

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