

Service Notice



BRIGGS & STRATTON, LLC



TO: All customers	CRITICAL CORRECTION - ACTION AND RESPONSE REQUIRED IMMEDIATELY	<input type="checkbox"/>
BULLETIN NUMBER: SB22-0010-MH1MBTU	ACTION REQUIRED - FIX, NO REPORT	<input type="checkbox"/>
DATE OF NOTICE: 1/31/22	IF ENCOUNTERED - CORRECT IF ISSUE IS FOUND	<input type="checkbox"/>
SUBJECT: MH1M Warm up period and Ducting Routing	INFORMATION ONLY	<input checked="" type="checkbox"/>
PRODUCT LINE: Maxi Heat	AUTHORIZED LABOR CHARGES FOR THIS BULLETIN: NONE	
MODEL: MH1M		
SERIAL NUMBERS: 36-000001 & Up		
EXPIRATION DATE: None	PART NUMBERS REQUIRED TO CORRECT THIS BULLETIN: NONE	

Safety Bulletin:
 1- We have found that some of our customers do not allow adequate time at start up of the machine for the Engine and Generator to stabilize before attempting to start the Burners. This creates a low voltage scenario that can only be resolved by shutting down and then restarting the unit. We will soon provide an update to our machines that will have an automatic built in delay. Until that time, we ask that when starting the units to please allow for a 15-30 second warm up period for the Engine before attempting to start the burners.
 2. We have also found many cases in which the ducting of the unit has been ran incorrectly, causing continuous overheating of the machine. This can lead to premature wear of the fuel ignition system and overheating of system controls. The unit should always have the burners output facing the direction of the area intended to heat. This aims the ducting as straight of a line as possible with minimal bends. Ducting exhaust should be free of blockage. No kinks or items in the ducting.

CORRECTIONS AND INSTRUCTION:
 1. Please allow for adequate warm up time for the engine and generator to stabilize before starting burners. 15-30 seconds. Please inform the operators of the machine of the new instructions.
 2. Please ensure ducting routing is straight with minimal bends. 150ft is also the maximum distance.

CONTACT INFORMATION: FOR ADDITIONAL CLARIFICATION OR FURTHER INSTRUCTIONS, PLEASE CONTACT THE FOLLOWING:
 TECHNICAL SERVICES @ 1(308) 995-3431

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TOOLS REQUIRED:

STEP 1: If Under Voltage code occurs at initial startup, the unit must be completely shutdown and then restarted and allowed adequate time for the engine and generator to stabilize.

STEP 2: Please ensure that the units heat output doors are facing the direction the ducting needs to run. Please ensure the ducting is as straight as possible with minimal bends to ensure we do not create heat back pressure and overheat the unit. Below is an example of improper ducting routing.

