

The Allmand Parts Return Procedure

Standard Parts Return Policy:

- A. A complete list of parts, including part numbers, must be provided to Allmand Bros., Inc. before any parts are returned. A Return Goods Authorization Number (RGA#) will then be issued for parts acceptable for return. Allmand Bros., Inc. will make the final decision as to which parts are acceptable for return.
- B. Credit for freight will be determined at the time the RGA# is given.
- C. All parts returned with a corresponding invoice will be subject to a 15% restocking fee. Parts returned without an invoice will be subject to a 20% restocking fee.
- D. RGA#s returned after 30 days will be subject to an additional 10% restocking fee and RGA#s returned after 120 days will NOT be given credit.
- E. Due to almost certain freight damage, painted metal parts will NOT be accepted for return.
- F. All returned parts need to be marked with Allmand Bros. part numbers and RGA# must appear on all paperwork and on outside of package.
- G. All parts must be shipped to Allmand Bros., Inc. PREPAID. And for your protection...INSURED. Damaged parts will not be credited.

Call Allmand at 1-800-562-1373

or

1-308-995-4495

with any questions on procedure