

Service Bulletin



BRIGGS & STRATTON, LLC



TO: All customers	CRITICAL CORRECTION - ACTION AND RESPONSE REQUIRED IMMEDIATELY	<input checked="" type="checkbox"/>
BULLETIN NUMBER: 21-0008-NL-GR	ACTION REQUIRED - FIX, NO REPORT	<input type="checkbox"/>
DATE OF NOTICE 11/23/21	IF ENCOUNTERED - CORRECT IF ISSUE IS FOUND	<input checked="" type="checkbox"/>
SUBJECT: Linz Generator Repair	INFORMATION ONLY	<input type="checkbox"/>
PRODUCT LINE: NL GR Air Cooled 3Kw		
MODEL:	AUTHORIZED LABOR CHARGES FOR THIS BULLETIN: .5 HR / \$50 PER UNIT	
SERIAL NUMBERS: 25-000001 & Up	PART NUMBERS REQUIRED TO CORRECT THIS BULLETIN: SEE BULLETIN ITEMS	
EXPIRATION DATE:		

Safety Bulletin:

1- Allmand recieved a report from our OEM supplier Linz that there is a defect in the bonding agent in our Generator Ends. This will require immediate action to prevent premature failure.

CORRECTIONS AND INSTRUCTION:

- 1- Allmand will be supplying new generator ends to all customers with units affected by this defect.
- 2- Customers will need to remove the current generator in their unit and replace with the new generator supplied by Allmand.
- 3- Customers will need to ship removed generator back to Allmand.

CONTACT INFORMATION: FOR ADDITIONAL CLARIFICATION OR FURTHER INSTRUCTIONS, PLEASE CONTACT THE FOLLOWING:
TECHNICAL SERVICES @ 1(308)995-3431

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TOOLS REQUIRED: 6mm Allen, 1/2" Socket and ratchet, Rubber Mallet, Flat head and Phillips Screw Driver.

STEP 1: Remove connection for Emergency Stop button



STEP 2: Remove Side panel



STEP 3: Remove lower mounting bracket



STEP 4: Remove outer shell of generator end



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STEP 5: Disconnect wiring to generator



STEP 7: Remove generator ground connection



STEP 6:



STEP 8: Remove generator Housing



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Step 9: Remove generator Rotor



STEP 10: Install new generator, Follow Directions in reverse.

